

Three Ways to Pay Your Debt

1. Pay your debt *ONLINE*

Schedule your monthly debt payment anytime from your online tenant portal. **You will need a registration code to get started.** The **tenant portal** is available on our website www.lakehousing.org under the HCV tab. You can make a payment with your bank account, credit or debit card, Venmo, Paypal or Paypal Credit. There is a small fee associated with online payments:

Fee if you pay by bank account: \$2.00 per payment

Fee if you pay by debit card: \$9.95 per payment

Fee if you pay by credit card, Paypal, Paypal Credit and Venmo: 3% of total payment

2. Signup for *Direct Debit*

Lake MHA will schedule your debt to directly debit from your bank account on the 6th of the month. If the 6th falls on a weekend or holiday, we will schedule for debt payment to directly debit on the following business day. Pick up a direct debit authorization form at the office or call the office to have one mailed to you.

3. Mail your debt to the *Office*

A check or money order can be mailed to our office. An envelope will be included with your monthly statement for your convenience.

Lake Metropolitan Housing Authority

189 First Street

Painesville OH, 44077-3111

Questions? Call or email Brittany

440-354-3347 x21

bstone@lakemetrohousing.org

Lake MHA does not discriminate on the basis of disability status in the admission or access to, or treatment or employment in, its federally assisted programs and activities. The person named below has been designated to coordinate compliance with the nondiscrimination requirements contained in the Department of Housing and Urban Development's regulations implementing Section 504 (24 CFR, part 8 dated June 2, 1988).

504 Coordinator

189 First Street

Painesville, Ohio 44077

440.354.3347 (telephone)

TDD/TTY 711 or 800.750.0750

440.354-5008 (fax)

