



**Do you have trouble breathing when it is hot outside?  
Do you need help paying your electric bill this summer?**

**If you answered yes to any of these questions, you *may* qualify for the Home Energy Assistance Program Summer Crisis Program (HEAP SCP).**

The SCP begins July 1 and runs through September 30. The SCP is designed to help qualified households pay for summer cooling. Through the SCP, eligible households can receive a one-time payment on electric bills AND/OR a fan or an air conditioner. Air conditioners and fans are available on a limited basis and will be given out on a first come, first served basis.

Households must have a gross income that falls at or below 175% of the federal poverty level AND meet one of the following eligibility criteria: a household member who is over the age of 60; provide original physician documentation of medical necessity; have a disconnection notice; have a household member who has tested positive for COVID-19 in the past 12 months; or needs help paying their first PIPP payment or PIPP default.

We cannot pay current PIPP payments. Copays may be required.

**For more information, please contact:**

**Lifeline, Inc. Energy Assistance Office**

**One Victoria Place Suite 265A**

**Painesville, OH 44077**

**Mailing Address: PO Box 496 Painesville, Ohio 44077**

**Office Phone: 440-350-9160 / Office Fax: 440-350-9166**

**Appointment Hotline: 1-440-381-8230**

**OR Schedule Online at <https://app.capappointments.com/>**

**The Lifeline, Inc. Energy Assistance Office is open Monday-Friday 8:30 a.m. to 4:30 p.m.**

**Walk-ins will be by appointment only. Additional appointments will be added daily for the following business day to accommodate walk-ins.**

**Appointments will be for SCP applicants only. Customers applying only for HEAP and PIPP will not be given an appointment, but have the options to apply online or to drop off, fax or mail applications and all verifications to our office.**



**SCP Income Guidelines: GROSS INCOME**

Family Size	175% Monthly	175% Annual
1	\$1,878	\$22,540
2	\$2,540	\$30,485
3	\$3,203	\$38,430
4	\$3,865	\$46,375
5	\$4,527	\$54,320
6	\$5,189	\$62,265
7	\$5,851	\$70,210
8	\$6,513	\$78,155